

HEART OF CENTURION CHARITY BOXES TERMS AND CONDITIONS

1. TERMS AND CONDITIONS

- 1.1. Thank you for contributing to the Heart of Centurion initiative. Your generous donations assist us in aiding those in need through trusted local charities. Please read the Terms and Conditions below to ensure that your contributions can be safely and effectively distributed.
- 1.2. These Terms and Conditions govern the Heart of Centurion donation initiative operated by Centurion Mall. By donating, donors acknowledge and agree to be bound by these Terms and Conditions.

2. PURPOSE AND SERVICE DESCRIPTION

- 2.1. The Heart of Centurion initiative is a community upliftment programme providing year-round donation boxes within Centurion Mall to collect gently used clothing and related items for redistribution to local charitable organisations.
- 2.2. The Heart of Centurion charity boxes offer a free, voluntary service for customers to donate second-hand clothing items.
- 2.3. Donation boxes are accessible during Centurion Mall's official trading hours between:
 - 2.3.1. Monday – Thursday: 9am – 7pm;
 - 2.3.2. Friday: 9am - 8pm, Saturday: 8am – 6pm; and/or
 - 2.3.3. Sunday & Public Holiday: 9am – 5pm
("trading hours").
- 2.4. Centurion Mall will collect and donate all items to vetted, registered non-profit organisations or charitable partners selected at its discretion.
- 2.5. The Heart of Centurion charity boxes are a permanent initiative and will remain available 365 days a year during Centurion Mall's official trading hours, unless otherwise communicated.

3. ELIGIBILITY

- 3.1. This service is available to all members of the public visiting Centurion Mall.
- 3.2. Donated items must be securely packaged in bags (preferably clear) before being placed in the boxes.
- 3.3. No commercial or bulk donations will be accepted without prior arrangement.

4. ACCEPTED DONATIONS

- 4.1. Only gently used clothing and shoes, of any sizes will be accepted.
- 4.2. Items must be clean, wearable, and free of significant damage (e.g., tears, stains, broken zippers).
- 4.3. Items that do not meet hygiene, safety, or quality standards may be responsibly discarded or recycled at the mall's discretion.
- 4.4. No perishable goods, undergarments (unless new and sealed); hazardous materials, substances, electronics, weapons (sharp objects, or flammable substances), or monetary donations are permitted in the boxes.
- 4.5. By donating, the donor warrants that they are the lawful owner of the items donated, and the items do not infringe upon any third-party rights.
- 4.6. Centurion Mall reserves the right to determine acceptability of donations in its sole discretion.

5. GENERAL TERMS

- 5.1. All donations become the property of Centurion Mall upon deposit and will be distributed at its sole discretion.
- 5.2. Centurion Mall reserves the right to modify, relocate, or discontinue the charity boxes without prior notice
- 5.3. The Mall is under no obligation to inform donors of the destination of their individual contributions.

- 5.4. Donated items will be sorted, stored, and distributed at Centurion Mall's discretion, either directly or via partnered charities.
- 5.5. Items not suitable for redistribution may be responsibly recycled, discarded, or used for other charitable purposes. No compensation or return of items will be permitted.

6. CUSTOMER RESPONSIBILITIES

- 6.1. Donors must ensure that only appropriate items are placed into the donation boxes.
- 6.2. Misuse, vandalism, or illegal dumping will be reported to local authorities and may result in prosecution.
- 6.3. Donations should not be left outside the donation boxes, as this creates safety, security, and cleanliness concerns.

7. LIMITATION OF LIABILITY

- 7.1. Centurion Mall, its owners, staff, affiliates, or partners shall not be liable for :
 - 7.1.1. any lost, stolen, or damaged donations, nor for donations left outside of designated boxes;
 - 7.1.2. any loss incurred by a donor for the disposal of items;
 - 7.1.3. any injury, damage, or liability arising from items deposited outside of designated areas.
- 7.2. No tax receipts, valuations, or proof of donation will be issued, as this is a general public service and not linked to any individual donor account.
- 7.3. Centurion Mall disclaims liability for the condition, distribution, or final use of donated items once passed to the partner organisation.
- 7.4. Donations are made entirely at the donor's own risk.

8. INDEMNITY

- 8.1. Donors indemnify and hold harmless Centurion Mall, its employees, agents, and affiliates against any and all claims, damages, losses, liabilities, and expenses arising from the condition, origin, or ownership of the donated items;
- 8.2. Breach of any of the donor responsibilities outlined in clause 6.

9. PRIVACY AND ANONYMITY

- 9.1. Centurion Mall will not collect personally identifiable information from donors unless expressly disclosed (e.g., through optional donor logs, newsletters, or promotions).
- 9.2. Any personal data voluntarily submitted will be processed in accordance with the Protection of Personal Information Act, 2013 (POPIA), and shall not be sold or shared with third parties without lawful basis.
- 9.3. Donors' identities will remain confidential unless otherwise agreed.
- 9.4. Donors are advised not to include any personal documents or items containing personal information in the donation.

10. COMPLIANCE AND SAFETY

- 10.1. Centurion Mall will ensure all donation boxes are placed in safe, accessible, and clearly marked areas.
- 10.2. Donations must comply with public health, fire safety, waste management regulations and the Mall's operating policies.
- 10.3. Inappropriate or offensive items will be disposed of at the mall's discretion.
- 10.4. Any suspicious health risks or safety hazards arising from donation misuse may lead to suspension of the service and will be reported to local authorities or security.

11. CHANGES TO TERMS AND CONDITIONS

- 11.1. These Terms and Conditions are subject to change at any time.
- 11.2. Updated terms will be posted on the Centurion Mall website and/or at donation box locations.
- 11.3. Continued use of the donation service following any changes constitutes acceptance of the revised terms.

12. PUBLIC COMMUNICATION

- 12.1. These Terms and Conditions will be available at www.centurionmall.co.za and may be accessed for reference at any time.
- 12.2. Centurion Mall reserves the right to publicly announce or promote the name of the selected non-profit organisation(s) receiving the donations via our website, social media, press releases, or other media platforms. General photographs of donation drives, or box locations may also be used for promotional purposes.
- 12.3. By donating, you acknowledge and accept that the beneficiary organisation may be disclosed publicly for transparency and accountability.

13. SERVICE AVAILABILITY

- 13.1. The Heart of Centurion charity boxes are available 365 days a year during the mall's official trading hours, subject to operational review.
- 13.2. Any temporary closures (e.g., for maintenance or relocation) will be communicated via in-mall signage and/or the mall's official website or social media platforms.
- 13.3. Centurion Mall reserves the right to temporarily suspend or relocate donation boxes; change donation partners or beneficiaries ; terminate the initiative upon public notice.

14. AMENDMENTS

Centurion Mall may revise these Terms and Conditions from time to time. The most recent version will always be available at the Centre Management Office or via official communication channels.

15. GOVERNING LAW

These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa.

CONTACT INFORMATION

For questions or further information about the Heart of Centurion donation initiative, please contact:

Centurion Mall Management Office

Tel: 012 663 1702

Email: marketing@centurionmall.co.za

Operating Hours: Monday to Friday, 09:00 – 17:00