

CENTURION MALL HERITAGE DAY COMPETITION (“COMPETITION”)

COMPETITION TERMS & CONDITIONS (“T’s & C’s”)

Date these T’s and C’s were first published: 11 September 2024

Date these T’s and C’s were last changed: n/a

These T’s & C’s, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any prize, these T’s and C’s will apply to you. Please read the T’s and C’s carefully and pay special attention to all the terms printed in bold.

1.	Competition name:	CENTURION MALL HERITAGE DAY COMPETITION
2.	Promoter’s details:	This Competition is conducted and organized by Centurion Mall (“ Mall ”) and offered by Redefine Retail Proprietary Limited (Registration Number: 2012/079189/07) (“ Landlord ”). In these T’s & C’s we refer to the above promoter(s) as “the Landlord” and the entrants as “the Participant(s)” or “you”.
IMPORTANT INFORMATION		
3.	<u>Eligibility:</u> Who may enter the Competition?”	To enter the Competition, a Participant must be: <ul style="list-style-type: none"> i. 18 years or older; ii. be in possession of a valid South African identity document or passport; iii. have access to an internet enabling device.
4.	Who cannot enter the Competition?	The Competition may not be entered into by any director, member, partner, employee, agent, consultant, tenant of the Landlord at the Mall, the marketing service providers and/or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members.
5.	Competition Period:	The Competition will run from 12 September 2024 until 24 September 2024 (“ Competition Period ”). Any entries received after a Competition Period will not be taken into consideration.
6.	How to enter?	To enter the Competition, a Participant will be required, for the duration of the Competition Period to: <p>Entry Mechanism 1:</p> <ul style="list-style-type: none"> I. visit the Mall’s Facebook page at: https://web.facebook.com/CenturionMallZA (“Page”); II. navigate the Page to locate the Competition post (“Competition Post”);

		<p>III. click on the URL entry link (“Link”) and you will be automatically prompted to complete the quiz (“Quiz”);</p> <p>IV. follow the prompts to submit your entry (“Entry”).</p> <p>And/or: Entry Mechanism 2</p> <p>I. visit the Mall’s Instagram page at: https://www.instagram.com/centurionmall/ (“Page”);</p> <p>II. navigate to the Page to locate the Competition post (“Competition Post”);</p> <p>III. click on the URL entry link (“Link”);</p> <p>IV. follow the prompts to submit your entry (“Entry”).</p> <p>And/or: Entry Mechanism 3</p> <p>I. upon receiving the direct marketing SMS message (“SMS Message”);</p> <p>II. click on the URL entry link (“Link”);</p> <p>III. follow the prompts to submit your entry (“Entry”).</p> <p>And/or: Entry Mechanism 4</p> <p>I. upon receiving the direct marketing WhatsApp message (“WhatsApp Message”);</p> <p>II. click on the URL entry link (“Link”);</p> <p>III. follow the prompts to submit your entry (“Entry”).</p> <p>And/or: Entry Mechanism 5</p> <p>I. visit the Mall’s Web, Mobile at: https://www.centurionmall.co.za/ and/or WhatsApp chatbot (“Chatbot”) at https://woosh.ai/cmchat or +27 64 604 2063;</p> <p>II. click on the URL entry link (“Link”) and/or select the “ENTER NOW” menu button;</p> <p>III. follow the prompts to submit your entry (“Entry”).</p> <p>Upon compliance with any entry mechanisms above a Participant will automatically be deemed to have entered the Competition. There are no additional charges for participating in the Competition. Standard data costs apply as per the Participant’s service provider and existing price plan for data usage.</p>
7.	Limitation on entries	A Participant may enter as many times as s/he wishes during the Competition Period and can only win once per draw.

8.	How will the Winner/s be selected?	Upon Expiry of the Competition Period the Landlord will select 11 (eleven) (“ Winner ”) through an electronic generated selecting system overseen by an independent auditor.
9.	Winner announced on	The Winners will be announced on the Mall’s Facebook Page by no later than 30 September 2024, or at such later date that the Landlord deems fit.
10.	The prizes	<ol style="list-style-type: none"> 1. Sondela Nature reserve: 1 week stay Monday to Sunday, standard stand at Sondela’s Caravan Park, 4 people – 1 vehicle. Terms and conditions apply. <ol style="list-style-type: none"> a. Excludes School Holidays, Long Weekends and Event Weekends b. 2 Months’ notice for booking, quote voucher number when making reservation and/or during correspondence. c. This original voucher must be presented upon arrival at Sondela. d. Voucher is non-transferable, non-refundable and cannot be exchanged for cash or other alternative, in whole or in part. e. Subject to availability. f. Strictly no pets. 2. Cheetah Experience at Mabalingwe Game Reserve <ol style="list-style-type: none"> a. Educational Tour for 2 adults and 2 kids - R 800 b. Subject to availability, prize not available during school holidays, long weekends or high season. c. Bookings should be made directly with Mabalingwe Game Reserve. 3. Cheetah Experience at Mabalingwe Game Reserve <ol style="list-style-type: none"> a. Educational Tour for adults and 6 kids – R 1400 b. Subject to availability, prize not available during school holidays, long weekends or high season. c. Bookings should be made directly with Mabalingwe Game Reserve. 4. Waterberg Zipline <ol style="list-style-type: none"> a. 5 x Zipline Vouchers for 2 persons each - R 4500 b. These vouchers are subject to availability and cannot be claimed during peak season periods. c. Please confirm and book your Zipline experience well in advance. 5. Adventures with Elephants <ol style="list-style-type: none"> a. Prize is for a group of 4 persons valued at R 5520 b. Terms and conditions apply. c. Our prize is subject to availability - Availability must first be confirmed d. Interaction times daily at 09:00, 12:00 and 15:00

		<p>6. Forever Resorts Warmbaths</p> <ul style="list-style-type: none"> a. 2 night weekend stay for 4 people in a self-catering chalet b. Valued at R5780.00 c. 2 x Day visitors vouchers d. Vouchers is subject to availability, season, type of accommodation, tariff increases and number of guests. This voucher is non-transferable and non-refundable. e. This voucher must be used by 28 February 2025 (this includes booking and accommodation). f. This voucher's expiry date cannot be extended. This voucher is not transferable for cash and all extras are for your own account. g. Applicable only if the original voucher is handed in at reception of the Forever Property booked at upon arrival. h. The accommodation period excludes school holidays, peak seasons and long weekends. i. The voucher excludes travelling costs to and from the Forever Property booked. Applicable only if the reservation is made at least seven (7) working days before desired arrival date. <p>7. Mabalingwe Game Reserve – Bela-Bela</p> <ul style="list-style-type: none"> a. Couples weekend getaway (2 nights) at Hippo Creek Lodge to the value of R5 900. b. Includes: Sunset game drive activity and predator tour. Dinner and breakfast at the lodge. <p>The Prize is courtesy of the Landlord and subject to the terms and conditions that may be imposed by the Landlord from time to time.</p> <p>None of the prizes are transferable and will not be changed, deferred or exchanged for cash for any reason whatsoever.</p>
<p>11.</p>	<p>How will the Winner/s be informed?</p>	<p>The Landlord will use all reasonable efforts to contact the Winners through his/her Facebook account using direct messenger (“Messenger”); or his/her Instagram account also using direct messaging or by WhatsApp messaging and/or or SMS text message during trading hours.</p> <p>If the Landlord is unable to contact or reach the Winner within 14 (fourteen) days of having announced the Winners, the Entry by that person will be disqualified and a further random drawing will</p>

		be conducted by the Landlord to determine another Winner. That Winner will also be contacted through the relevant messaging platform used by the Winner, as soon as reasonably practicable.
12.	Upliftment of prizes	<p>Once the Winners have been announced, the Winners must make their way to the Mall offices to collect their Prize from Monday – Friday, 08:00 – 16:00, between 1 October 2024 and 30 October 2024.</p> <p>The Winners must: (i) appear in person; and (ii) be able to furnish a copy of his/her identity document or valid passport upon upliftment of the Prize. The Winner acknowledges and accepts that s/he will be required to complete a waiver before the prize can be handed over. The Landlord reserves the right to withhold the Prize until the Winner completes same.</p>
13.	Deadline for claiming prizes	If the Winners do not collect the Prize before 31 October 2024 the Competition shall end without the Landlord awarding the Prize.
14.	Data usage and Privacy policy	<p>Participants are fully aware that in order for the Landlord to offer the Competition, the Landlord may collect and use personal information of the Participants. The personal information may include but is in no way limited to a Participant's:</p> <ol style="list-style-type: none"> a. First name and surname; b. Physical address; c. Email address; d. Mobile number; and/or e. Images/ photographs. <p>Personal information which a Participant provides to the Landlord when entering the Competition, may, subject to prevailing law, be used for future marketing activity by the Landlord, unless the Participant duly notifies the Landlord that he/she wishes to opt out of receiving such marketing communications. The Landlord warrants that the personal information will be treated in a confidential manner and will not be shared with any unauthorised third parties. The Landlord will disclose the personal information only if required to do so by law.</p>
15.	Platform where these T's & C's can be found:	<p>For the duration of the Competition Period, a copy of these T's and C's can, at no cost -</p> <ol style="list-style-type: none"> I. be found on the following website: http://www.centurionmall.co.za/
16.	General terms	<ol style="list-style-type: none"> I. The Landlord reserves the right to terminate the Competition with immediate effect before the end of the Competition Period at any time, if deemed

		<p>necessary in its sole discretion or if circumstances arise outside of its control. No Participant will have any claim against the Landlord for such a termination.</p> <p>II. The Landlord shall not be responsible for any loss or misdirected entries, including but not limited to entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating in the Competition.</p> <p>III. Participation in the Competition constitutes automatic acceptance of the T's and C's contained herein and the Participant agrees to abide by the T's and C's.</p> <p>IV. Winners may not win any Mall Competition more than once in a 30-day period. Any winners drawn who have won in the last 30 days will be disqualified from any such Competition and another winner will be drawn.</p> <p>V. All Winners in respect of the Competition may be requested to be photographed so that their photographs may be used for future promotional purposes in relation to the Mall. Promoting platforms will include the Mall Facebook page, website page and shopping centre retail industry publications. No fees will be payable in this regard. The Winners will be given the opportunity to decline the publication of their images.</p> <p>VI. The Landlord does not make any representations or give any warranties, whether express or implicit, that the Participant's participation in this Competition will necessarily result in the Participant winning a prize or that the aforesaid Prizes will meet the Participant's unique requirements, preferences, standards or expectations.</p> <p>VII. To the extent permissible in law, the Landlord is not responsible and cannot be held liable for any accident, injury, harm, death, loss or damages of whatsoever nature, howsoever arising, as a result of the Participant's participation in this Competition, unless the Landlord acted fraudulently or with gross negligence.</p> <p>VIII. Participants are obliged to comply with all applicable laws, including those laws protecting the intellectual property rights of other parties.</p> <p>IX. These T's and C's will be construed, interpreted and enforced in terms of South African law.</p> <p>X. The Landlord will make a final and binding decision in respect of all matters relating to the results, qualifiers</p>
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		and disputes relating to the Competition, and no correspondence will be entered into.
17.	Amendment of T's and C's	If considered necessary, the Landlord reserves the right to amend the T's and C's by providing reasonable prior notice.
18.	Any questions, comments or complaints regarding the Competition are to be directed to:	Name : Marketing department Telephone : 012 663 1702 Email : marketing@centurionmall.co.za